## **IN THE CLAIMS**

## Please amend the claims as follows:

Claim 1 (Currently Amended): An image processing apparatus management system, comprising:

an image processing apparatus connected communicably linked to a first computer network and having a printing function, the image processing apparatus including a determining unit configured to determine whether an aspect of the image processing apparatus is in a predetermined situation;

a managing apparatus eonnected <u>communicably linked</u> to a second computer network and configured to manage the image processing apparatus;

a firewall configured to control data transmission between the first computer network and the second computer network, the firewall configured to allow reply data sent by the managing apparatus in the second computer network to reach the image processing apparatus in the first computer network, the reply data being in reply to an access to the managing apparatus from the image processing apparatus using at least one of a predetermined protocol having an immediacy; wherein

the image processing apparatus has a determining unit configured to determine whether an aspect of the image processing apparatus is in at least one of a predetermined aspect,

a generating unit configured to generate report data <u>including information concerning</u> the image processing apparatus, when the determining unit determines that the aspect of the image processing apparatus is in the predetermined <u>aspect situation</u>, the report data including the predetermined situation of the image processing apparatus; and

a transmitting unit configured to transmit the report data to the managing apparatus via the firewall using the at least one of the predetermined <u>protocol</u> protocols having <u>the</u>

## [[an]] immediacy, wherein

the managing apparatus, when receiving the report data from the image processing apparatus, is further configured to generate acknowledgement data including reception of the report data, and to transmit the acknowledgement data including reception of the report data to the image processing apparatus via the firewall.

Claim 2 (Original): The image processing apparatus management system according to claim 1, wherein the firewall allows reply data sent by the managing apparatus in response to the report data, to pass through and reach the image processing apparatus.

Claim 3 (Original): The image processing apparatus management system according to claim 2, wherein when the report data sent by the image processing apparatus includes a request for a program, the managing apparatus includes the program in the reply data.

Claim 4 (Original): The image processing apparatus management system according to claim 1, wherein the protocol having the immediacy is hypertext transfer protocol (HTTP).

Claim 5 (Currently Amended): The image processing apparatus management system according to claim 1, wherein the managing apparatus includes an informing unit configured to inform that informs an operator of contents of the report data and an identification of the image processing apparatus that sent the report data and contents of the report data.

Claim 6 (Currently Amended): The image processing apparatus management system according to claim 1, wherein the managing apparatus includes a report outputting unit

configured to output that outputs contents of the report data[[,]] and an identification of the image processing apparatus that sent the report data.

Claim 7 (Currently Amended): An image processing apparatus configured to perform an imaging function and connected communicably linked to a computer network via a firewall that allows data transmitted using predetermined protocols to pass through, wherein at least one of the predetermined protocols has an immediacy, wherein a managing apparatus connected communicably linked to the computer network manages a predetermined image processing apparatus, the image processing apparatus comprising:

a determining unit configured to determine whether an aspect of the image processing apparatus is in <u>at least one of a predetermined situation aspect;</u>

a generating unit configured to generate report data when the determining unit determines the aspect of the image processing apparatus is in [[a]] the at least one of the predetermined situation aspect, the report data including the predetermined situation of the image processing apparatus; and

a transmitting unit configured to transmit the report data to the managing apparatus via the firewall using the at least one of the predetermined protocols having [[an]] the immediacy, wherein

reply data sent by the managing apparatus to reach the image processing apparatus is sent through the firewall, the reply data is a reply to an access to the managing apparatus from the image processing apparatus using the at least one of the predetermined protocols having [[an]] the immediacy, wherein

the managing apparatus, when receiving the report data from the image processing apparatus, is further configured to generate acknowledgement data including reception of the report data, and to transmit the acknowledgement data including reception of the report data

to the image processing apparatus via the firewall.

Claim 8 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

a remaining amount detecting unit <u>configured to detect</u> that detects an amount of unused consumable product in the image processing apparatus, wherein [[if]] <u>when</u> the amount detected is equal to or less than a predetermined value, the generating unit <del>generates</del> is <u>further configured to generate</u> the report data by including therein[[,]] information about the consumable product.

Claim 9 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

a product replacement detecting unit <u>configured to detect</u> that detects whether a product in the image processing apparatus must be replaced, wherein [[if]] <u>when</u> the product replacement detecting unit detects that the product must be replaced, the generating unit generates is further configured to generate the report data by including therein[[,]] information about the product to be replaced.

Claim 10 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

an abnormal condition detecting unit <u>configured to detect</u> that <u>detects</u> <u>at least one of</u> an occurrence <u>and</u> [[or]] a possibility of <u>an</u> occurrence of an abnormal condition in the image processing apparatus, wherein [[if]] <u>when</u> the <u>at least one of the</u> occurrence <u>and</u> [[or]] the possibility of <u>the</u> occurrence of the abnormal condition is detected, the generating unit

generates is further configured to generate the report data by including therein[[,]] information about the abnormal condition.

Claim 11 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

an inputting unit <u>configured to input</u> that inputs an instruction, wherein [[if]] <u>when</u> the instruction is input, the generating unit <u>generates</u> is <u>further configured to generate</u> the report data by including the instruction therein.

Claim 12 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

an order information inputting unit <u>configured to input</u> that inputs order information to order a consumable product, wherein [[if]] <u>when</u> the order information is input, the generating unit <u>generates</u> is <u>further configured to generate</u> the report data by including the order information therein.

Claim 13 (Currently Amended): The image processing apparatus according to claim 7, wherein the generating unit generates is further configured to generate the report data by including therein[[,]] a request to send a program, and the transmitting unit is further configured to transmit transmits the report data to the managing apparatus at a predetermined interval.

Claim 14 (Currently Amended): The image processing apparatus according to claim 7, further comprising:

a utilization state acquiring unit <u>configured to acquire</u> that acquires state information about a utilization state of the image processing apparatus, wherein the generating unit generates is further configured to generate the report data by including the state information therein, and the transmitting unit is further configured to transmit transmits the report data to the managing apparatus at a predetermined interval.

Claim 15 (Original): The image processing apparatus according to claim 7, wherein the protocol having the immediacy is hypertext transfer protocol (HTTP).

Claim 16 (Currently Amended): A method in which a managing apparatus manages an image processing apparatus, the managing apparatus and the image processing apparatus being connected communicably linked to a second computer network and a first computer network, respectively, and the image processing apparatus communicating with communicably linked to the managing apparatus via a firewall that allows data transmitted using predetermined protocols to pass through, wherein at least one of the predetermined protocols has an immediacy, comprising:

determining whether an aspect of the image processing apparatus is in [[a]] at least one of a predetermined aspect situation using a determination unit in the image processing apparatus;

transmitting report data, indicating including when the aspect of the image processing apparatus is in a predetermined aspect, situation from the image processing apparatus to the managing apparatus via the firewall using the at least on of the predetermined protocol protocols having [[an]] the immediacy;

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receiving report data from the image processing apparatus sent through the first and second computer networks and the firewall using at least one of the predetermined protocols having the immediacy at the managing apparatus;

outputting content of the report data received by the managing apparatus;

generating and sending report data from the managing apparatus to the image processing apparatus via the firewall, in response to the report data received by the image processing apparatus; and

allowing the reply data sent through the firewall to reach the image processing apparatus, wherein

the managing apparatus, when receiving the report data from the image processing apparatus, is further configured to generate acknowledgement data including reception of the report data, and to transmit the acknowledgement data including reception of the report data to the image processing apparatus through the firewall.

Claim 17 (Original): The method according to claim 16, wherein the protocol having the immediacy is hypertext transfer protocol (HTTP).

Claim 18 (Canceled).

Claim 19 (Previously Presented): The image processing apparatus management system according to Claim 18, wherein the first computer network is a LAN and the second computer network is the Internet.

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Claim 20 (Currently Amended): The image processing apparatus management system according to Claim 1, wherein the first computer network is connected communicably linked to the second computer network via the firewall.